

## Dependable international business thanks to global debt collection network

Businesses which offer their goods and services abroad are well aware of just how much unfamiliar legislation and poor knowledge of the local language can hinder communication. If payment is delayed, all the more reason to act quickly and manage receivables effectively, taking into account the specifics of the country concerned. Creditreform International Debt Collection offers you professional support and significantly improves the chances of settling your claims.

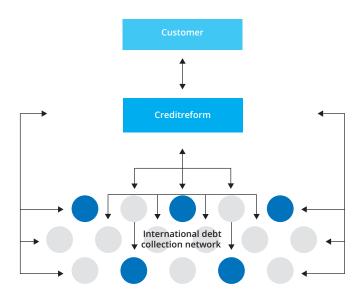
#### Area of use

 Businesses and enterprises with overdue receivables from service recipients abroad

### Solution

- Creditreform International Debt Collection with professional experts, locally and on site, and specialised in the particularities of the country concerned
- Focus on extrajudicial debt collection
- Use of all available data sources to analyse the debtor's financial situation
- Personal communication with the debtor without harming the business relationship
- Settlement of debtor's payment obligations by agreements on instalment payment plans and settlements

# Single contact – countless possibilities





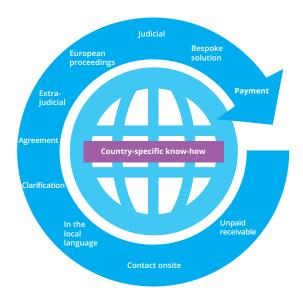
## For you on site

In the field of international debt collection, Creditreform works with a worldwide network of Creditreform national companies (in 24 countries), partner companies and lawyers with debt collection expertise in the country concerned. This local presence combined with Creditreform's many years' experience helps you to minimise the risk of bad debts and have access to the liquidity you had planned.

## One partner - broad proficiencies

One of the keys to our success is our close cooperation with local experts. They are familiar with the language, business culture, legal system and country-specific possibilities for realising outstanding receivables. All debt collection activities are coordinated by the International Debt Collection department at Verband der Vereine Creditreform in Neuss, Germany. In this way, Creditreform remains your central point of contact at all times.

#### The process - from the unpaid receivable to its payment



#### **BENEFITS**

- Global proximity to your debtors through our debt collection network
- Excellent understanding of the local mentality and legal situation
- Personalised dunning in the debtor's language
- Avoidance of unnecessary costs thanks to focus on extrajudicial approach
- Reduced effort through abridged internal dunning process
- A personal contact at your local Creditreform branch office
- Always up to date on the status of your collection case
- Our longstanding experience, propriety and professionalism